

The NDIS in Queensland

What is the NDIS?

The National Disability Insurance Scheme (NDIS) is the new way of helping all Australians with disability.

It can fund the help you, or the person you care for, might need to live your life day-to-day. Things like getting out and about, help at home, help to get a job or access to therapies and special equipment.

All Queenslanders with disability can apply now.

Who can access the NDIS?

To become a participant in the NDIS, you must:

- Have a permanent disability that affects your ability to take part in everyday activities. Disability may be intellectual, sensory, physical or resulting from a mental health issue.
- Be aged under 65 when you first apply for access.
- Live in Australia and are an Australian citizen or hold a permanent Visa or Protected Special Category Visa.

How do I access supports under the NDIS?

There are two steps involved in accessing supports under the NDIS:

- The first is to become a participant where a person makes an **access request**.
- If access is approved, the second step is for a participant to have an NDIS **plan developed**.

Who do I contact?

The NDIS is run by the National Disability Insurance Agency (NDIA).

If you already receive disability support services from the Queensland Government, the NDIA will contact you to complete an access request.

If you do not currently receive disability support services from Queensland Government, you can contact the NDIA to undertake an access request on 1800 800 110.

Should I apply for the NDIS if I have never received support before?

Yes, absolutely. It doesn't matter if you haven't received disability supports previously. Contact the NDIA on 1800 800 110 to make an access request.

What will I need to provide?

If you already receive disability services from Queensland Government, the access process will be completed over the phone.

Alternatively, the NDIA will talk to you about what information you may need to provide, when you contact them.

What if my child needs supports urgently?

The NDIA is working hard to give people access to supports under the NDIS as quickly as possible.

If you have a critical need to access supports, talk to the NDIA so they can try to complete your access and planning process as a priority.

What is the Early Childhood Early Intervention (ECEI) approach?

The ECEI approach supports children aged 0-6 years who have a developmental delay or disability and their families and carers.

The ECEI approach supports families to help children develop the skills they need to take part in daily activities and achieve the best possible outcomes throughout their life.

How does it work?

The NDIS has engaged Early Childhood Partners around Australia to deliver the ECEI approach.

You can contact an Early Childhood Partner if concerns about your child's development have been identified by school, kindy or a health professional.

What will they do?

Your Early Childhood Partner will connect you and your child with the most appropriate supports in your area, such as the community health centre, educational setting and playgroups.

They can also provide some short-term early intervention where it has been identified as the most appropriate support. If your child needs support longer term they can help you to request NDIS access.

Who can help with getting started?

NDIS Early Childhood Partners and Local Area Coordinators (LAC) are available to help you understand and access the NDIS.

Early Childhood Partners – are available to all children aged 0-6 years with a developmental delay or disability and can help children and their families access supports and services or link with the NDIS.

LAC partners – can provide assistance as you move through your NDIS pathway: understanding the NDIS; access the NDIS; creating a first plan; and putting a plan into action.

Queenslanders with Disability Network is supporting a team of peers with disability to provide advocacy support to people residing in South-East Queensland, in the initial stages of their NDIS journey. These peers have in-depth knowledge of the NDIS and can provide user-friendly information and support around the NDIS. Visit www.qdn.org.au for more information.

When will I get supports?

The NDIS is available now across most of Queensland. People with disability in the Moreton Bay and North Coast regions can apply now for approval of individual support packages from 1 January 2019.

Need more information?

- call the **NDIS** on **1800 800 110**
- visit www.ndis.gov.au
- for people with hearing or speech loss
TTY 1800 555 677
- for speak and listen can **1800 555 727**
- for people who need help with English
TIS 131 450.

NDIS Partners in Queensland

Early Childhood Partners

UnitingCare Community

(Townsville, Mackay, Toowoomba)

Phone: 1300 778 081

EACH (Ipswich)

Phone: 1300 003 224

BUSHKids

(Bundaberg, Rockhampton, Fraser Coast, Sunshine Coast)

Phone:

07 4111 1655 (Bundaberg)

07 4994 2120 (Rockhampton)

07 4183 8920 (Hervey Bay)

07 3870 7288 (Sunshine Coast)

The Benevolent Society

(Redlands and Logan, Brisbane, Moreton Bay)

Phone: 1800 236 762

Mission Australia (Cairns)

Phone: 1800 860 555

LAC Partners

Carers Queensland

(Toowoomba, Ipswich, Rockhampton, Logan and Redlands, Brisbane, Moreton Bay, Sunshine Coast and Gold Coast)

Phone: 1800 242 636

07 3454 0500 (Ipswich)

074646 2800 (Toowoomba)

07 4994 1600 (Rockhampton)

Feros Care (Townsville and Mackay)

Phone: 1300 986 970

IWC (Bundaberg)

Phone: 1300 492 492

APM (Maryborough)

Phone: 1800 276 276

Mission Australia (Cairns)

Phone: 1800 860 555